



IT Specialist

We're looking for a hands-on **IT Specialist** who enjoys fixing problems, helping people, and keeping technology running smoothly. You'll support employees with everything from computers and phones to software and network access.

Job Responsibilities:

- Set up and support computers, printers, phones, and mobile devices
- Troubleshoot hardware, software, and network issues
- Manage help desk tickets and respond to tech requests
- Support Microsoft 365, user accounts, and basic network systems
- Help keep systems secure (phishing emails, etc.)
- Work with IT vendors and assist with system improvements

Qualifications:

- 1–2 years of IT experience
- Knowledge of Microsoft systems and general tech support
- Strong problem-solving and people skills
- Organized, reliable, and team-oriented
- A+ certification is a plus

Crow Wing Power Credit Union benefits include medical, dental, and vision insurance, HSA, life insurance, 401k retirement plan, vacation, sick leave, MN Paid Leave, short-term & long-term disability. This is a full-time position. The wage range for this position is \$26.00 to \$28.00.

Medical exam, drug test, and background check are required.

Applications accepted through April 19th, 2026

Crow Wing Power Credit Union
Human Resources
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An Equal Opportunity Employer
<http://www.cwpcu.org>

*Please see posting on CWP website for full job description
<https://cwpower.com/careers>*